

I believe it is in the interest of the general public not to have SBC or any one company in control of one commodity, such as DSL Internet access. Please consider this carefully before deciding such a fate. I am a computer service provider and I have to work with these companies on a daily basis. Working with smaller independent companies is so much easier and far less time consuming than having to deal with companies such as SBC. They are so big that customer service suffers greatly. Waiting on the phone for extremely extended periods of time is typical and not the except as it is with smaller independents. Also having one company could severely damage the open market of competition that we, the general public, enjoy now with competitive pricing. Thank you.